

Shivam Monga

Product Designer

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About

An experienced product and user experience designer with over 4 years of expertise, skilled in creating empathetic user experiences and design strategy, having collaborated with over 30 global brands.

Experience

Lendbox, **Product Designer** December 2023 - Present

- Designed the complete digital platform for Per Annum, a brand of Lendbox, including the IFA portal, dashboards, and responsive landing pages, ensuring a seamless user experience across the system.
- Developing a design system for consistency, addressed UX issues by working closely with stakeholders and users, resulting in saving approximately 2 times the usual amount of time for completing tasks.

ValueMatrix.Ai, **Product Designer** January 2023 - November 2023

- Developed a strategy for designing the ValueMatrix.ai SaaS platform, a company specializing in AI/ML HR tech, which included the initial beta version (over 100 screens), later redesigns, and usability testing.
- Created a Design Language System (DLS) that cut development time by over 40%.

TPOD Technologies, **User Experience Designer** April 2022 - September 2022

- Managed various projects from start to finish, ensuring 100% client satisfaction. Prioritized user-centered design principles to deliver exceptional websites and products.
- Independently designed over 30 live websites using no-code platforms such as Wix and Shopify.

Onegen Social Innovation Labs, **Project Execution Apprentice** May 2021 - December 2021

- Contributed to over 10 projects and worked on multiple information architectures and user journeys.
- Focused on creating user-friendly experiences across different platforms and applications.

Projects

Internet and Mobile Association of India (IAMAI), **Design Challenge** April 2020 - June 2020

- Developed a community-driven platform, SAFE, that provided a protected space for individuals who have experienced any form of abuse. It was rated as the number 1 project of the office academy.

United Nations (UN), **Climate Change Summit** May 2019 - July 2019

- Built an IoT solution that suggested the preferable crop to grow on a particular field and communicated critical weather information to farmers through SMS. Received a rating of 3.9 out of 5 from judges.

Education

Indian Institute of Technology Delhi, **Design Thinking and Innovation** July 2023 - Jan 2024

- Graduated with a grade of 8.6 and explored human-centered design throughout the course.

Dronacharya College of Engineering, **B.Tech in CSE** August 2019 - July 2023

- Graduated with a grade of 8.0 and led the design team of Google Developer Student Clubs.

Skills

Technical: Figma, Adobe XD, Sketch, InVision, HTML/CSS, Miro, Balsamiq, Whimsical

Design: User Experience (UX) Design, User Interface (UI) Design, Information Architecture, User Flow, Wireframing, Prototyping, User Research, Usability Testing, Design System, Responsive Design, Web/App Design, Accessibility

Collaboration: Jira, Slack, Discord, Asana, Trello, Github, Google Workspace, Zoom, Loom